

Appendix 3

Strategic Review of Adult Safeguarding Action Plan

May 2008

Outcome Theme	Recommendation	action	by whom?	By when?	date complete
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1 Improve Systems and Processes	1 Review policy, procedures and guidance to reflect improved safeguarding outcomes for vulnerable adults	Re-draft existing documentation and re-issue new Safeguarding Manual	APCs CMSSC	End Sep 2008	August 08
		Jointly review with partners the outcomes and levels of support to people with learning disabilities living in supported housing to achieve an effective balance between positive risk-taking and personal safety. Build on the pilot work to support adults with learning disabilities living in the community to identify risks and develop a range of strategies and actions to reduce risks. (CSCI Rec 1)	CM Adult Services	April 09	
		Raise levels of awareness of safeguarding processes within partner agencies in order to help staff build confidence and expertise in managing adult safeguarding concerns.	APCs Safeguarding Boards		
		Secure a more consistent response from key partner agencies in the Police and Health in addition to improving information sharing protocols through the development of a Adults safeguarding Board (see below)			

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	2 Complete a systematic review of learning and development needs to ensure good standards of competence in safeguarding work across all sectors (CSCI Rec 2)	<p>Audit of existing learning and development programmes – assessment of their effectiveness in improving competence levels</p> <p>Agree future programme with partner organisations</p> <p>Explore opportunities for joint funding arrangements</p>	<p>Safeguarding Boards</p> <p>All Partners</p>	End Dec 07	
	3 Create robust QA processes to ensure adequacy of system for assessing and investigating adult abuse cases	Incorporate QA processes in new Safeguarding Manual	APCs	Feb 09	
	4 Undertake a formal systematic management review of the safeguarding policies, procedures and guidance at least once a year and report the finding to Members as part of annual reporting of safeguarding activity	Formalise arrangements within Safeguarding Manual, ensure management review is led by the appropriate Director in each the new unitary councils	APCs		

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	5 Create a formal risk assessment framework to ensure that appropriate decisions, plans and actions are implemented and supported by improved information sharing and analysis when allegations of abuse are first made (CSCI Rec 3)	Consider and adapt Sheffield model for evaluating cases Document risk model in Safeguarding Manual Develop and implement learning programme to support adoption of model Review information sharing protocols and assess adequacy of information systems and analytical tools	APCs plus Information Systems practitioners	March 09	
	6 Replace the current Adult Protection Committee with a Strategic Safeguarding Board (CSCI Recs 8 and 9)	Formal proposals to be put before the new unitary councils see Outcome Theme 3 below for further detail	Service Directors Safeguarding Boards	By 1 April 2009	

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	7 Assess current capacity for investigating adult abuse cases in light of adoption of risk assessment model and based on projected reporting levels	Develop effective information systems capacity to identify and analyse trends in reporting, locality issues and levels of individual and institutional abuse. Assess the effectiveness of workforce planning and development strategies to address the increase the size and complexity of adult safeguarding activity.	APCs	March 09	
	8 Complete pilot project on tackling institutional abuse and ensure learning is applied to deliver improved outcomes	Review pilot project work and make recommendations for mainstreaming learning and practice	APCs and Project Manager	April 09	
	9 Raise awareness among the general public, key partners and stakeholders to improve reporting levels and protect more vulnerable adults	Identify resources and develop and implement a communication strategy to raise awareness levels from a pre-determined baseline	Service Directors Safeguarding Boards APCs	End March 09	
	10 Apply best practice identified and applied through the proposed model below	Develop and implement the model described in Strategic Review Report	APCs	End March 09	

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2 Learning from Best Practice	11 Create capacity for developing an ongoing programme to identify , adapt and apply best practice to achieve improved safeguarding outcome	Develop and implement the model described in the Strategic Review Report	APCs	Ongoing	
	12 Ensure that any best practice identified can be applied consistently in the new unitary councils	Develop and implement the model described in Strategic Review Report	Service Directors APCs	End March 09	
3 Evaluation of Delivery Models	13 Create a Strategic Safeguarding Unit in each of the two unitary councils	Frame detailed proposals for disaggregating adult safeguarding services through the appropriate channels for creating the new unitary councils Seek approval for implementing the proposals including the acquisition of resources to support their creation.	CMSS Director of Community Services	Dec 08	

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	14 Create a safeguarding Board with a clear remit to develop and oversee a longer-term strategic outcomes framework for adult safeguarding	Agree Terms of Reference and representation Seek and Appoint independent Chair Explore arrangements for joint funding and a secretariat Develop 3-year work programme based on the development of a Strategic Outcomes Framework	CMSSC APCs Director of Community Services		
	15 Undertake further work to establish the feasibility of creating generic Safeguarding Boards and Strategic Safeguarding Units on a disaggregated basis with key partners and stakeholders which could bring together Adults and Children's Safeguarding and Domestic Abuse Services.	Negotiate with colleagues from Children's Services Cheshire Constabulary and other key partner organisations and stakeholders about the potential for establishing a generic to safeguarding in each new council Explore development in best practice councils to learn and adapt approaches to meet local needs	Director of Community Services Director of Children's Services CMSSC APCs	End Sep 08	

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4 Performance management	16 Develop an effective Performance Management framework for safeguarding work to ensure key outcomes are achieved and improvement targets are met.	<p>Ensure interim arrangements are developed for performance management and scrutiny until the new Safeguarding Boards are in place and working effectively (CSCI Rec 8 and 9)</p> <p>Ensure critical Social Care outcomes form a key element of the Strategic Outcomes Framework for Safeguarding suggested below are fully incorporated into the document</p>	<p>CMSSC and APCs</p> <p>Service Directors APCs</p>	<p>End Sep 08</p> <p>End March 2009</p>	
	17 Develop a Strategic Outcomes Framework for Safeguarding which take into account the key outcomes for social care delivered through the Safeguarding Boards.	<p>Identify the key Safeguarding Outcomes that will determine the work of the Safeguarding Boards created in each of the new unitary councils</p> <p>Seek agreement through the Safeguarding Board for the safeguarding outcomes which have been identified and develop an appropriate suite of performance measures and targets which will help to achieve the agreed outcomes</p>	<p>Chairs of Safeguarding Boards</p> <p>Service Directors APCs</p>	End March 09	

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	18 Agree challenging but realistic targets to increase reporting levels, reduce repeat offending and bring more perpetrators to justice.	Agree the adoption of performance measures currently used to assess the effectiveness of domestic abuse services in the absence of any national performance measures for adult safeguarding	Adults Safeguarding Boards APCs	End March 09	
5 Risk Assessment	19 Ensure effective implementation of the key recommendations in the Strategic Review of Adult safeguarding and the Commission for Social Care Inspection relating to safeguarding issues	Continue to review and respond to critical issues in the Risk Log in order to reduce the risks identified	Service Directors APCs	End March 09	
6 Resource Implications	20 To seek funding in the region of £200k for implementing the recommendations in the Strategic Review of Adult Safeguarding in each of the new unitary councils.	Prepare detailed business case for the creation of Strategic Safeguarding Units, Safeguarding Boards and the development of a Strategic Outcomes Framework for Adults Safeguarding based on the findings from the strategic review	Service Directors APCs	End March 09	